



## Health Care Financing Administration

### NMEP ALLIANCE NETWORK TRAINING FOR PARTNERS: WHAT'S IT ALL ABOUT?

**What is the Goal?** Participants will increase their ability to provide more effective education and counseling to Medicare beneficiaries or to train others to provide those services.

#### **What Is the Long-Term Outcome?**

Beneficiaries will understand their health care choices and make more informed health care decisions.

#### **And the Objectives Are . . . ?**

Session participants will learn:

- C To present information so that Medicare beneficiaries can better understand choices available to them under the Medicare Program
- C To locate current information on Medicare through using the Internet and other resources
- C Techniques to enhance communication with beneficiaries

#### **What's the Purpose?**

- C To promote a consistent, national Medicare training message for use in educating beneficiaries
- C To inform participants of current HCFA initiatives
- C To enhance participants' knowledge of the Medicare provisions in the Balanced Budget Refinement Act (BBRA) and Medicare program changes and updates since 1999
- C To demonstrate how to stay current on emerging changes in Medicare policy and share resources for doing so
- C To facilitate an opportunity for experienced trainers to share training techniques and problem-solve

#### **What Will I Get?**

- C Ready-to-use training modules
- C Diskettes and camera-ready copy of materials that can be easily reproduced
- C Lists of Web sites and other relevant resources
- C Supplemental documents and trainer activities

#### **Who Should Attend?**

- C Trainers who train other information givers on Medicare program topics
- C Information givers who share information with beneficiaries

C Volunteers/employees who provide services to Medicare beneficiaries